

PRIVACY POLICY:

1. What This Privacy Policy Is About:

- a. ServerIntelligent respects your privacy and is committed to maintaining the privacy and confidentiality of personal data we collect.
- b. This policy will tell you how ServerIntelligent handles personal information that ServerIntelligent collects and receives, including information related to your usage, both past and present, of ServerIntelligent's products and services.
- c. ServerIntelligent personal information can be defined as information about you including your name, company name, address, email address, and/or phone number, and that which is not otherwise publicly available.
- d. By visiting ServerIntelligent's websites or by providing your personal information to ServerIntelligent via any other means, you are accepting and consenting to the practices described in this Privacy Policy.
- e. This policy does not apply to the practices of companies that ServerIntelligent does not own or manage, or to individuals that ServerIntelligent does not employ, instruct, or manage.

2. Information Collection and Use:

- a. ServerIntelligent collects information when you register with ServerIntelligent, when you use ServerIntelligent products or services, and when you browse/visit ServerIntelligent web pages.
- b. Upon registering, we may ask for Personal Information, Contact Information and Financial Information.
- c. We may use your information to process your service requests, handle orders, deliver services, process payments, communicate with you about orders, provide access to secure areas, recommend services that might be of interest to you, and to enable us to review, develop and continually improve the products and services we provide. We will also use this information to prevent or detect fraud or abuses.
- d. ServerIntelligent automatically receives and records information in our servers and on our server logs from your browser, including your IP address, ServerIntelligent cookie information, and the specific page you request. This information is not shared with any 3rd parties and is used only for internal technical and sales-tracking purposes.

3. Information Sharing and Disclosure: ServerIntelligent does not rent, sell, auction-off, or share any personal information about you with other people or nonaffiliated companies or entities, with the following exceptions:

- a. We have written permission to do so, or receive electronic permission via email or instant messaging, to do so.
- b. Occasionally, ServerIntelligent will seek testimonials from satisfied customers to serve as advertising for our services. This information will only be gathered with permission to do so, or when volunteered, or when ServerIntelligent receives electronic permission, via email or instant-messaging, to do so.
- c. We will respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims.
- d. If required by law or license agreement to do so.
- e. We find it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of ServerIntelligent' Terms of Service, AUP, or as otherwise required by law.
- f. If ServerIntelligent is acquired by or merged with another company we will transfer information about you. In this event, ServerIntelligent will notify you before any information about you is transferred and becomes subject to a different privacy policy.

4. Cookies:

- a. ServerIntelligent may set and access cookies on your computer.
- b. Other companies' use of their cookies is subject to their own privacy policies, not this one. Other companies do not have access to ServerIntelligent's cookies.

5. Confidentiality and Security:

- a. We limit access to your information to employees who need to come into contact with that information to provide products or services to you or in order to do their jobs.
- b. We have physical, electronic, and procedural safeguards that comply with federal regulations to protect personal information about you.
- c. Your ServerIntelligent account information is password-protected.
- d. In certain areas ServerIntelligent uses industry-standard SSL-encryption to protect data transmissions.
- e. ServerIntelligent is not responsible for viruses and other Trojan horse programs running on Customer's PCs that capture keystrokes or electronically detect user passwords.

6. **Passwords:** It is the Customer's responsibility to keep his/her password confidential, and to change the password on a regular basis. ServerIntelligent is not responsible for any data losses or security issues due to stolen passwords. ServerIntelligent recommends that you use passwords that contain numbers and symbols in order to prevent unauthorized users from guessing commonly-used choices (i.e. '12345', 'password', etc.). ServerIntelligent support does not have access to view existing passwords. For security reasons, ServerIntelligent support can only reset passwords. ServerIntelligent will not under any circumstances give a password to a Customer over the phone or via email.

7. General:

- a. You can edit your ServerIntelligent Account Information at any time by contacting us via email.
- b. We reserve the right to send you certain communications relating to the ServerIntelligent service, such as service announcements. Administrative messages are considered part of your ServerIntelligent account, without offering you the opportunity to opt-out of receiving them.
- c. You may choose to opt-out of marketing-related correspondence from ServerIntelligent.
- d. Some information may remain on file for deleted accounts for 30 days or more for accounting and other legal/licensing record-keeping.

8. **Cancelled Accounts:** Upon cancellation, your ServerIntelligent's data located on ServerIntelligent's servers may no longer be available. It is the end-user's responsibility to retrieve this data prior to the request for cancellation of the service. ServerIntelligent cannot guarantee retrieval of data once an account is cancelled.

9. **Changes to this Privacy Policy:** ServerIntelligent may update this policy. We will notify you about changes in the way we treat personal information by sending a notice to the primary email address specified in your ServerIntelligent account or by placing a prominent notice on our website.

10. **Questions and Suggestions:** If you have questions or suggestions, please contact us at support@ServerIntelligent.com.